



Quality Policy

Our next order depends on the quality of our last shipment.

Quality Statement

K&G will strive to ensure that we consistently meet or exceed our customers' expectations and ensure customer satisfaction by adhering to the following objectives:

- Define the specific requirement
- Conform to the specific requirement without exception
- Continual improvement efforts
- Provide world class service to our customers
- Compliance with the ISO9001:2000 quality standard

Quality Goals

- Greater than 95% on-time delivery performance
- Less than 200 defects per million delivered quality
- Cost of poor quality < 2% of sales

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